

Medical Policy Medical Records Documentation Guidelines

Medical record documentation is frequently required to determine the medical necessity for services described in Blue Cross and Blue Shield of Texas (BCBSTX) Medical Policies.

Medical record documentation should be relevant to the member's medical condition for the service(s) requested and should always include any specific documentation requirements as outlined in the coverage section of the applicable medical policy. Standard Medical record documentation may include but is not limited to the following:

Comprehensive medical history and physical examination Office or clinic notes
Physician notes
Laboratory reports

Documentation may be submitted upon claims submission in order to help expedite claims review and processing, however <u>providers are encouraged to request a</u>

<u>Predetermination review prior to rendering the services</u>. A Predetermination review allows for a determination on medical necessity of a service based on BCBSTX Medical Policy and a member's contract benefits. While no group or individual contract requires a Predetermination review, BCBSTX offers Predeterminations in order to assist members, physicians and other professional providers in becoming knowledgeable of potential coverage issues. A Predetermination Request Form, along with the instructions for submitting a Predetermination, can be accessed on the BCBSTX Provider Web site. View Predetermination Request Form & Instructions.

In an effort to facilitate timely and accurate medical record reviews, a number of Medical Policy Documentation forms have been developed. These forms are not to be used as a replacement for, but as a supplement to medical record documentation.

A current listing of Medical Policy Documentation forms can be accessed on the BCBSTX Provider Web site. View Current Listing of Medical Policy Documentation Forms.

Below is partial listing of Medical Policies that may require medical record review. These, as well as all other Medical Policies can be viewed at any time via the BCBSTX Provider Web site. View All Medical Policies.

*Medical Policy Documentation Form Available - Click on Link

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| Administrative | |
| Ambulance and Medical Transport Services – ADM1001.005 | |
| Hospice – ADM1001.022 | |
| Durable Medical Equipment | |
| Automatic External Defibrillators – DME101.021 | |
| Continuous Passive Motion Device - DME101.023 | |
| <u>Cranial Remolding Orthosis Device – DME103.007</u> * | |
| Home Apnea Monitor – DME101.020 | |

Home Prothrombin Time Monitors - DME101.038

Hospital Beds and Related Equipment - DME101.001

Knee Braces – DME103.002

Lifts and Elevator Systems - DME101.034

<u>Lower Limb Prosthetics, Including Microprocessor Prosthetics – DME104.012*</u>

Mechanical Insufflation-Exsufflation as an Expiratory Muscle Aid - DME101.042

Meniett Low Pressure Pulse Generator for Meniere's Disease - DME101.043

Negative Pressure Wound Therapy for the Treatment of Wounds – DME101.036 Orthotics – DME103.001

Oscillatory Devices for the Treatment of Cystic Fibrosis and Other Lung Disorders – DME101.027

Oxygen for Home Use – DME101.007

Prosthetics, Except Lower Limb Prosthetics – DME104.001

Pulse Oximeter for Home Use - DME101.047

Speech Generating Devices – DME104.009

Therapeutic Lenses, Scleral Shell - DME104.003

Traction Devices for Use in the Home - DME101.046

Ultrasound Accelerated Fracture Healing Device - DME101.030

Wheelchairs and Accessories - DME101.010*

Medical

Alternative Modes of Nutrition in the Outpatient and Home Setting – MED201.011

Ambulatory Cardiac Event Monitors including Mobile Cardiac Outpatient Telemetry – MED202.003

Assays of Genetic Expression in Tumor Tissue as a Technique to Determine Prognosis in Patients with Breast Cancer – MED207.130*

Biventricular Pacing - MED202.054

Electroencephalograms – MED205.008

Endovascular Grafts for Abdominal Aortic Aneurysms - MED202.051

Endovascular Stent Grafts for Thoracic Aortic Aneurysms or Dissections – MED202.057

Enhanced External Counterpulsation – MED202.050

Esophageal Monitoring – MED201.005

Extracorporeal Membrane Oxygenation – MED202.038

HIV Genotyping and Phenotyping – MED207.129

Hypnosis - MED201.001

Intraoperative Neurophysiological Monitoring – MED205.011

Intravascular Brachytherapy for Prevention and Management of Restenosis after Percutaneous Transluminal Angioplasty – MED202.055

Lymphocyte Transformation Test – MED207.093

Percutaneous and Implanted Nerve Stimulation and Neuromodulation - MED205.032

Phrenic Nerve Implant - MED205.010

Plethysmography - MED202.018

Pneumatic Compression Devices – MED202.060

Sexual Dysfunctions, Assessment and Treatment - MED201.030

Sleep Related Breathing Disorders, Assessment and Diagnosis – MED205.001

Stenting for Vascular Occlusive Disease – MED202.032

Tilt Table Testing - MED202.048

Topographic Brain Mapping – MED205.009

Transcranial Doppler Ultrasound – MED202.047

Transendoscopic Therapies for Gastroesophageal Reflux Disease – MED201.016

Treatment of Hyperhidrosis – MED201.014

Mental Health

Autism Spectrum Disorders - PSY301.014

Biofeedback and Neurofeedback - PSY301.007

Electroconvulsive Therapy - PSY301.013

OB/GYN

Assisted Reproductive Technologies and Related Services – OB402.023

Other

Photodynamic Therapy for Subfoveal Choroidal Neovascularization - OTH903.015

Transpupillary Thermotherapy – OTH903.015

Photocoagulation of Macular Drusen – OTH903.017

Neovascular Age-Related Macular Degeneration – OTH903.020

Prescription Drugs

<u>Biologic Response Modifiers for the Treatment of Rheumatoid Arthritis and other Chronic Inflammatory Disease – RX501.051</u>*

(Please Note: The only available form is for Remicade and not for all drugs on the Biologic Response Modifiers policy.)

Botulinum Toxin - RX501.019

Estradiol Pellets - RX501.007

Gonadotropin-Releasing Hormone Therapy for Cancer and Human Reproduction – RX501.041

Growth Hormone - RX501.040*

Immunoglobulin Therapy - RX504.003*

Paclitaxel Protein-Bound Particles - RX502.028

Progesterone Therapy as a Technique to Reduce Preterm Delivery in High-Risk Pregnancies – RX501.062

Pulmonary Hypertension Drug Therapies – RX501.056

Recombinant and Autologous Platelet-Derived Growth Factors as a Primary

Treatment of Wound Healing and other Miscellaneous Conditions – RX501.034

Respiratory Syncytial Virus Immunoprophylaxis - RX504.009*

Tysabri - RX501.059

Xolair - RX501.058

Ziconotid - RX501.060

Radiology

Accelerated Partial Breast Irradiation - RAD605.017

Computed Tomography Angiography for Coronary Artery Evaluation Using Advanced CT Systems – RAD604.007

Dynamic Spinal Visualization – RAD601.046

Endobronchial Brachytherapy – RAD605.015

FDG Using Camera Based Imaging – RAD604.005

Functional Magnetic Resonance Imaging – RAD603.012

Intensity Modulated Radiation Therapy – RAD601.067

Magnetic Resonance Angiography – RAD603.001

Magnetic Resonance Imaging of the Breast with or without Computer-Aided Evaluation – RAD603.009

Non-operative Spinal Ultrasound – RAD602.016

Percutaneous Vertebroplasty and Kyphoplasty – RAD601.041

Positron Emission Tomography - RAD605.001

Radioimmunoscintigraphy Imaging - RAD605.014

Sacroliliac Joint Injection or Block – RAD601.040

Scintigraphy of Acute Deep Venous Thrombus – RAD605.016

Video Fluoroscopic Evaluation of Velopharyngeal Closure – RAD601.035

Whole Body Computed Tomography Scan or Imaging as a Screening Test – RAD604.006

Wireless Capsule Endoscopy – RAD601.042

Surgery

Autologous Chondrocyte Transplantation - SUR703.021

Automatic Implantable Cardioverter Defibrillator – SUR707.003

Bariatric Surgery - SUR716.003*

Blepharoplasty, Blepharoptosis, Brow Ptosis Repair – SUR716.004

Breast Implant, Removal and/or Insertion – SUR716.009

Breast Surgery for Prophylaxis or Cancer Prevention – SUR716.015

Cardiac Mechanical Assist Devices – SUR707.017

Chemical Peels – SUR716.018

Cochlear Implant – SUR714.004

Cord Blood as a Source of Stem Cells - SUR703.022

| Cosmetic and Reconstructive Procedures – SUR716.001 | |
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| Cryosurgical Ablation of the Prostate – SUR717.004 | |
| Deep Brain Stimulation for Tremor – SUR712.025 | |
| Delivery of Anesthesia for Postoperative Pain Control by Continuous Infusion Usi Elastomeric Infusion Pump – SUR702.013 | ing |
| Destruction of Internal Hemorrhoids by Thermal Methods – SUR709.024 | |
| Donor Leukocyte Infusion – SUR703.023 | |
| Electrical Bone Growth Stimulation – SUR705.013 | |
| Endoscopic, Arthroscopic, Laparoscopic, and Thoracoscopic Surgery – SUR701.0 |)14 |
| Endoscopic Injection Sclerotherapy for Esophageal Varices – SUR709.008 | |
| Extracorporeal Shock Wave Lithotripsy for Gallstones – SUR709.025 | |
| Fetal Surgery for Prenatally Diagnosed Malformations – SUR701.016 | |
| Foot Care Services – SUR701.006 | |
| Gastric Electrical Stimulation – SUR709.031 | |
| Gender Reassignment Surgery – SUR717.001 | |
| Heart and Lung Transplant – SUR703.006 | |
| Heart Transplant – SUR703.005 | |
| Image Guidance Surgery System – SUR701.019 | |
| Implantable Bone Conduction Hearing Aids – SUR714.003 | |
| Implantable Infusion Pump – SUR707.008 | |
| Implanted Spinal Cord Stimulation SUR712.009 | |
| Isolated Limb Perfusion for Malignant Melanoma – SUR701.010 | |
| Kidney Transplant – SUR703.007 | |
| Laser Assisted Myringotomy and Tympanostomy – SUR714.007 | |
| Laser Treatment of Congenital Port Wine Stain, Hemangiomas, and External Vas Malformations – SUR704.008 | scular |
| Liver, Small Bowel, and Multivisceral Transplants – SUR703.009 | |
| Liver Transplant – SUR703.008 | |
| Mastopexy - SUR716.010 | |
| Meniscal Allograft Transplantation – SUR703.011 | |
| Nasal and Sinus Surgery – SUR706.001 | |
| Neuralgia Inducing Cavitational Osteonecrosis – SUR705.028 | |
| Osteochondral Autografts and Allografts in the Treatment of Articular Cartilage Lesions – SUR705.020 | |
| Pancreas and Related Organ Tissue Transplantation – SUR703.013 | |
| Partial Left Ventriculectomy – SUR707.019 | |
| Patient Controlled Analgesia – SUR702.009 | |

Percutaneous Intervertebral Techniques to Treat Chronic Discogenic Back Pain –

SUR712.004

Percutaneous Lysis of epidural Adhesions - SUR712.024

Peripheral/Bone Marrow Stem Cell Transplantation for Malignancies – SUR703.018

Peripheral/Bone Marrow Stem Cell Transplantation for Non-Malignancies – SUR703.017

Peripheral Bulking Agents for the Treatment of Urinary Incontinence – SUR710.008

Radiofrequency Ablation or Cryoablation of Liver Tumors – SUR709.029

Radiofrequency Ablation and Cryoablation of Renal Cell Carcinoma - SUR710.017

Radiofrequency Ablation of Pulmonary Tumors – SUR706.012

Reconstructive and Contralateral Mammaplasty – SUR716.011

Reduction Mammaplasty - SUR716.012

Refractive and Therapeutic Keratoplasty – SUR713.001

Sacral Nerve Neuromodulation/Stimulation for Pelvic Floor Dysfunction – SUR710.018

Semi-Implantable Middle Ear Hearing Aid for Moderate to Severe Sensorineural Hearing Loss – SUR714.008

Sleep Related Breathing Disorders, Medical and Surgical Management – SUR706.009

Small Bowel Transplant – SUR703.014

Tandem/Triple High-Dose Chemoradiotherapy with Autologous Stem Cell Support for Malignancies – SUR703.024

Temporomandibular Joint Disorders – SUR705.010bu

Therapeutic Embolization and Vessel Occlusion – SUR701.015

Transcatheter Closure Devices for Cardiac Defects - SUR707.024

Vagus Nerve Stimulation – SUR712.021

<u>Varicose Vein Management – SUR707.016</u>*

Vertebral Disc Replacement with Artificial Disc – SUR712.028

Vertical Expandable Prosthetic Titanium Rib for Thoracic Insufficiency Syndrome – SUR705.025

Therapy

Acne Management – THE801.028

Adoptive Immunotherapy – THE801.024

Cardiac Rehabilitation – THE803.023

Charged Particle Radiation Therapy – THE801.023

Chelation Therapy – THE801.008

Cognitive Rehabilitation – THE803.019

Cold Therapy Devices – THE801.004

Daily Hemodialysis and Hemodialysis in the Home Setting – THE802.002

Extracorporeal Immunoabsorption Using Protein A Columns - THE801.014

Extracorporeal Photopheresis – THE801.026

<u>Hyperbaric Oxygen (HBO) Pressurization – THE801.003</u>*

Hyperthermia – THE801.007

Infusion and Injectable Therapy in the Home - THE801.021

Low Density Lipid Apheresis - THE802.003

Oncologic Applications of Photodynamic Therapy, Including Barrett's Esophagus – THE801.029

Photodynamic Therapy for the Treatment of Actinic Keratoses and other Skin Lesions – THE801.027

Physical Therapy Services – THE803.010

Plasma Exchange - THE801.006

Pulmonary Rehabilitation – THE803.025

Sensory Integration Therapy – THE803.020

Speech Therapy -- THE803.014

Spinal Manipulation Under Anesthesia – THE803.016

Targeted Phototherapy for Psoriasis – THE801.025

Transcatheter Arterial Chemoembolization – THE801.022

Ultraviolet Phototherapy in the Home Setting – THE801.018

Work Hardening – THE803.012

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^{*}Medical Policy Documentation Form Available – Click on Link